



Aluminum and Vinyl Window
Limited Warranty
Residential & Commercial
New Construction and Replacement
Effective April 1, 2010

Congratulations on your purchase of windows manufactured by NT Window for installation into your property either during new construction or as replacement product. NT Window, Inc. is proud to support these products and will respond to your notice of product issues according to the terms and conditions set forth below.

The NT Window Promise:

Single Family Home: For as long as you own and reside in your owner-occupied single family home ("Lifetime") NT Window (NTW) will, upon notice as required herein, either repair or provide replacement components as needed to correct any of the following conditions when directly caused by a defect in the product as manufactured:

Frame: Chipping, cracking, peeling, blistering.

Insulated Glass Unit: Impairment of vision caused by dust or condensation within the glass unit due to seal failure.

Hardware & Parts: Breakage, under normal usage and application.

Insect Screens*: Frame Rust or Mesh Size. NTW will replace any window screen frame and mesh that is defective in workmanship for a period of one (1) year after date of manufacture; however, punctures or tears are not warranted beyond the opportunity to inspect at initial receipt.

**CAUTION: Insect screens are not designed as a safety restraint.*

Commercial and Multi-Family: For a period of ten (10) years from date of product sale, NT Window will, upon notice from the property owner as required herein, either repair or provide replacement components as needed to correct any of the above conditions when directly caused by a defect in the product as manufactured. This shall apply to all products installed in properties other than owner-occupied single family homes.

Application and Transfer: The **Single Family Home Warranty** is made solely to the original consumer purchaser who both owns and resides in the single family home at the time NTW windows are installed and continues for such time as both that ownership and residence are maintained. In the event of a sale of the home

within five (5) years of initial product installation, this warranty shall transfer to the first subsequent purchaser. No rights under the warranty may be otherwise transferred or assigned. The **Commercial and Multi-Family Warranty** is made solely to the owner of the property on the date of installation of NTW products and is neither transferable nor subject to assignment.

Limitations on Scope: NTW shall have no obligation to address any condition not directly caused by a defect in its product as manufactured. Excluded conditions include, but are not limited to, those affected by: lack of product maintenance, misuse, mishandling, or damage to the product; extraordinary application of product, improper installation or reinstallation; alterations or modifications including but not limited to, the application of films, security systems or window treatments; atmospheric conditions, aging, fading or weathering; inert gas fill or retention, conditions which exceed product capacity, Code compliance, specific building requirements, building settlement, construction defects; slight curvature of glass, glass deflection due to temperature or barometric pressure, glass imperfections allowable under ASTM C1036 or C1048, and any other element outside of NTW control.

NTW may discontinue or change any product without notice. NTW may provide substitutes for discontinued parts or components. The choice of replacement or repair shall be in the discretion of NTW. In the event NTW performs a repair it shall be responsible for only labor required to repair the affected component and no other cost. A repair or replacement by NTW shall not create a warranty but rather this warranty shall continue according to its terms.